

## VETERAN HEALTH



(877) 222-VETS

### Mobile Veteran Support:

After a disaster, the VA may place mobile support in your area to assist with medical, pharmaceutical, and benefit claims.

Veterans in the impacted area can also seek assistance at VA facilities.

### Specialized Medical Equipment Support:

Contact your Primary Care Service Team if items were destroyed/missing as a result of a disaster.

### Service Animals:

For Service animal expenses incurred as a result from a disaster contact your Sensory Aids representative.

### VA Outreach Program:

Spinal cord injury, traumatic brain injury, and home bound Veterans in need of assistance should anticipate being contacted by a VA representative.



Text to **838255**

## OTHER ASSISTANCE



### Federal Disaster Assistance

Get help finding and applying for Federal assistance.

### Veteran Service Organizations (VSOs)

Directory of VA approved VSOs.

### National Archives for Veterans Records

Request military service records National Archives online, by mail, fax, or through eBenefits.

### VA Benefits Book

Benefits for Veterans, Dependents, and Survivors.



### PROVIDE FEEDBACK!



Have a comment or question?  
Let us know your thoughts and ideas.  
Email: [VAPreparedness@va.gov](mailto:VAPreparedness@va.gov)

## U.S. DEPARTMENT OF VETERANS AFFAIRS

# DISASTER ASSISTANCE FOR VETERANS



OFFICE OF OPERATIONS,  
SECURITY, & PREPAREDNESS

OFFICE OF EMERGENCY MANAGEMENT AND RESILIENCE



## VETERAN HOME LOANS



(877) 827-3702

Following a disaster, the VA can assist you if you encounter some challenges with meeting your mortgage terms. The VA can assist you with this by issuing 90 day moratoriums on foreclosures or waivers for late charges for mortgage payments. Also, the VA may be able to work with your lender to apply pre-payments already made to your upcoming mortgage payment.



## VETERAN EDUCATION



(888) 442-4551

Veteran students should not have to suffer any additional hardships following a disaster, and focus on their recovery. That's why the VA is committed to easing the burden as much as possible. For Post 9/11 students, attendance is considered continuous for the purpose of stipend payments. In the event that the school is closed for a period of time.

Vocational Rehabilitation and Employment, and Employment and Employee Adjustment Allowance payments are extended for two months for the recipient.

## SPECIAL GROUPS



### VA Outreach:

Public Contact Teams may set up mobile facilities to provide assistance to impacted Veterans. Look for outreach team members at local shelters! These teams can assist with Veteran status identification, evaluating available benefits, and housing case management assistance.

### Rapid Re-Housing and Rental Assistance:

(877) 424-3838

Housing options are available through multiple VA and joint programs for eligible Veterans.

### Caregiver Support:

(855) 260-3274

The VA is committed to supporting the Caregiver. Contact us today for more information.

## SPECIAL ADAPTIVE PROGRAMS



### Adapted Housing:

(877) 827-3702

### Automobile and Adaptive Equipment:

(800) 827-1000

You may be eligible for assistance with a previously adapted house/automobile if it is destroyed as a result of a disaster, provided the damage was not otherwise covered by private insurance.

## PENSION BENEFIT ASSISTANCE



(800) 827-1000

Post Disaster: VA has resources to assist with your VA Pension or Dependency and Indemnity Compensation (DIC) payments.

Keep your payments on schedule by updating your physical and mailing address, change your contact information, request a paper check, or set up or make corrections to the direct deposit of your pension/compensation. These services can also be completed by visiting your local VA Regional Benefits Office.

### Debt Management Center

(800) 827-0648

For questions on repayment, offsets, hardships and waivers for debt owed to VA after a disaster.



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